

Kopron SpA guarantees that:

fabrics used meet regulations in force, conform to the provided technical data sheets and are checked by qualified personnel during the production phases; particular procedures are observed in order to exclude any possible damage to the product; our technicians are specialized and instructed to use all necessary precautions. The obligation of Kopron SpA, according to this warranty, is limited to repair or replacement for the value and for the specified period of time below, for any product that can be considered defective within the period of the guarantee according to a normal use and service as here.

This guarantee is applicable for:

loss of impermeability to water, abnormal ageing, insufficient self-extinguishing, anomalous presence of mildew.

This guarantee does not work in cases where:

non-Kopron SpA personnel causes damage to the fabric due to negligence, improper use or tampering; the fabric is exposed or placed in contact with harmful chemicals or subject to atmospheric pollution, fumes and foreign substances in the atmosphere, or subject to cleaning with aggressive systems and detergents; damage caused by earthquakes, violent weather conditions (anomalous winds, strong storms, hurricanes, abrasions due to sand storms etc.), damage caused by working means or as a result of collisions of vehicles, mechanical damage of any kind, excessive pressure of any kind, explosions, floods, fire, riots, insurrections, popular and sociopolitical riots, wars, radiation and transmutations of the atom; Moreover, in the presence of: friction, perforations, tears resulting from defective or inadequate packaging, transport or non-compliant loading/unloading operations, excessive traction, damage caused by force majeure.

Kopron SpA recognizes that the warranty is limited to the repair or replacement of damaged parts, net of any deterioration applied according to the following scheme below. **Under any circumstances Kopron SpA will be held responsible for losses of profits arising from the non-use of equipment, capital, consequent direct or indirect damages, or resulting from the main damage.**

Any complaint must be submitted in writing by official letter with return receipt to Kopron SpA's headquarters no later than 30 days from the date of discovery of the defect. Missing or delayed notice will be considered as nullity of the guarantee that will be devoid of any legal effect regarding the defect found. Upon receipt of the communication, Kopron SpA reserves the right to inspect the fabric structures in order to assess any responsibilities and suggest the measures to be taken to restore. If the possibility of inspection is denied, the warranty for the defect reported will not be operational. For any legal dispute, the only competent court will be that of Milan (Italy).

Duration of the guarantee:

1 st years	2 nd years	3 rd years	4 th years	5 th years	6 th years
100%	90%	80%	70%	60%	50%



Year of production Fabric type gr./mq colour

Packager Team n°

Date of packaging / / KOPRON order n°

Customer City prov.

Installed structure Designer

Assembly team Data montaggio / /

